



Camper Medication Ordering Instructions

These instructions will guide you through the steps you should take to help us make sure your camper medications arrive at camp and are administered properly. Your support of the daily dose packaging policy enables us to ensure your child's safety and security while at camp. [Click here for an instructional video.](#)

1. [Login into your Camp Account](#), add all medications to your camper's Health History Form, and submit it. If you have already submitted it, you can still open it and update and resubmit it. If any of your camper's medications are over-the-counter medications that you plan to ship directly to camp, please follow the [CBM Camper Over-The-Counter Medication Shipping Instructions](#) for those medications and use these instructions for their other medications.

2. **Send your prescriptions to True Pharmacy** in one of 3 ways:

1. E-Prescribe - Your doctor will know how to do this but share this address to be sure it goes to the right location: True Pharmacy, 3217 Devine St, Columbia, SC 29205 (NPI 1851913974)
 2. Fax to 803-849-1510
 3. Mail to True Pharmacy, 3217 Devine St, Columbia, SC 29205
- All prescriptions must be received by the pharmacy 30 days before the session start date to avoid late fees. Any prescription received by the pharmacy less than 2 weeks before session start date will not be filled.

SCHEDULE 2 NARCOTICS:

- **ORIGINAL** prescription must be mailed or E-prescribed to True Pharmacy (not Faxed) 30 days before your camper's first day of camp.

GENERIC DRUGS:

- If your child takes a generic prescription, True Pharmacy wants you to be aware that different pharmacies get supplied by many different medication distributors. A generic drug from True may look different than the medication you get at home, but True Pharmacy wants to assure you that it will be the same drug.
- If you **DO NOT** want your child to take the **GENERIC** option, your Physician must specify this on the prescription sent to true pharmacy.

3. **Payment:** After the medication is put through your insurance, you will receive a text message from True Pharmacy at (855)430-5560 with payment instructions directing you to securely pay the invoice online. This must be paid within 3 days of receipt. Billing as late as possible increases the likelihood of insurance covering the meds, thus necessitating a quick turnaround on invoice payment. In total, you will be charged:

- A \$40 flat fee per camper per session.
- The co-pay for prescription medications or the cost of any medications not covered by the insurance card on file
- The cost of any over-the-counter medication requested

- A \$25 late fee if your prescription is received after the deadline below.

Deadlines for Submitting Prescriptions:

SESSION	SESSION DATES	DEADLINE BEFORE \$25 LATE FEE	ABSOLUTE DEADLINE
June	6/2 - 6/27	May 3	May 17
July	7/1 - 7/26	May 31	June 14

Important Notes:

- When entering in medications for your child onto the website, please type in the information that matches exactly what is on the bottle.
 - The prescription must reflect the dosage your child is expected to take. We will not be able to adjust dosages at camp. If your child takes a different dosage than what is written on the prescription, you must have a new prescription sent to True Pharmacy from your physician that matches the dosage your child actually takes. For example, if the prescription bottle states your child is to take 1 pill in the morning, but you have been giving them 1 ½ pills per verbal instructions from your physician, your physician must send in a prescription that states your child is to take 1 ½ pills in the morning. True will NOT be able to adjust the medication dose given with only verbal parental consent or even verbal physician consent.
 - True Pharmacy may not stock every brand of over-the-counter medication but will be able to provide an equivalent product for virtually all over-the-counter medications.
- Insurance: True Pharmacy accepts over 900 insurance plans.
 - They have encountered some challenges in the past with certain Florida HMO plans. If they do not accept your plan, True Pharmacy may be willing to work to try to add your plan if you send your prescriptions and forms to them much earlier than the deadlines specified above.
 - If your insurance does not work with them, they will have to charge a cash price which they will make as low as possible to decrease the cost to you.
 - To facilitate insurance billing in an effective manner, True Pharmacy will submit these prescriptions to your insurance for billing 14-21 days before your camp session starts.
 - **Your insurance information is collected on your Health History form in your camp account. Be sure you enter those details correctly. If you have already submitted your form, you can open your Health History form and review and update it if necessary.**
- True Pharmacy will send daily packs for each day your camper is at camp. There are some meds like inhalers, insulin and other medications that must be dispensed in their original packaging, which is typically a 30-day supply. In the cases of these medications, they will have to dispense 1 box/package that will be a 30-day supply. Since our camp sessions are less than 30 days there will be unused medications.
- Due to new regulations, True Pharmacy can no longer package any outside medications that you have received from mail order or other pharmacies. They will have to fill all medications at their pharmacy.
- **If your child will be attending in both June and July, your physician MUST WRITE 2 prescriptions for each drug and PRE-DATE one prescription.** True Pharmacy will fill one order and hold the other to be filled prior to session 2.

True Pharmacy's contact information is -

True Pharmacy
3217 Devine St
Columbia, SC 29205
phone: 803-849-1500
fax: 803-849-1510

That's it! Once True Pharmacy receives your order, they will contact you, fill the order, and have it delivered to camp prior to Opening Day of your camper's session.

If you have any questions, please contact True Pharmacy by phone at 803-849-1500 option 3. Ask to speak to John or CC.